



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:

FLOCKHART et al.

Serial No.: 10/673,103

Filed: September 26, 2003

Atty. File No.: 4366-109

For: "METHOD AND APPARATUS FOR
ASSESSING THE STATUS OF
WORK WAITING FOR SERVICE"

Attn: Drawing Review Branch
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

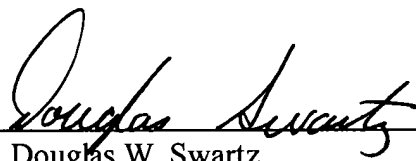
Dear Sir:

Enclosed are 5 sheets of formal, inked drawings illustrating Figs. 1, 2, 3, 4, and 5 of the application. Figs. 1-5 constitute all of the drawings in the application.

Respectfully submitted,

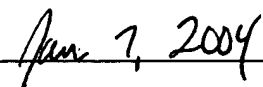
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By:



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Date:



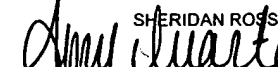
) Group Art Unit: 3676

) Examiner:

) SUBMISSION OF FORMAL DRAWINGS

CERTIFICATE OF MAILING

I HEREBY CERTIFY THAT THIS CORRESPONDENCE IS BEING DEPOSITED WITH THE UNITED STATES POSTAL SERVICE AS FIRST CLASS MAIL IN AN ENVELOPE ADDRESSED TO THE COMMISSIONER FOR PATENTS, P.O. BOX 1450, ALEXANDRIA, VA 22313-1450 ON JANUARY 7, 2004.

BY:  SHERIDAN ROSS P.C.